

# ICC REALM

## Roadmap

### CLIENT SIDE

A user-friendly interface for clients to effortlessly request and manage cleaning services, ensuring seamless bookings every time.

1

### ADMIN DASHBOARD

A comprehensive dashboard for administrators to oversee cleanings, address user concerns, and provide instant customer support efficiently.

2

### AI CHAT SUPPORT

Enhanced client and admin assistance using AI-driven chat systems, streamlining requests and solutions in real-time, evolving towards voice support.

3

### CLEANER SIDE

A dedicated portal for cleaners to access their schedules, comprehend cleaning specifics, and gain recognition via customer feedback.

4

### MARKETPLACE

An open platform connecting freelance cleaners and cleaning firms with client requests, fostering competition and service quality.

5

### GPT PLUGIN

An integration with ChatGPT, facilitating global users to conveniently schedule and oversee their cleanings directly through their favored platform.

6

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